Dear Guest:
Thank you for choosing the Avista Resort for your upcoming beach vacation! We are delighted you have chosen to stay with us and hope to provide a memorable experience. We wish to ensure that all of our guests have a relaxing and enjoyable stay. During your visit, we must ask that you assist us by treating our resort, suites, and staff with respect.

Please review the following policies carefully.

**RESORT REQUIREMENTS FOR YOUNG ADULT GROUPS**
All reservations with guests between the ages of 20-25 fall within our young adult policy.

**Pre-arrival Requirements:**

Please email signed forms and valid IDs to: AVStudentForm@avistaresort.com

- Each person must sign the attached form below and provide a copy of a valid ID within 14 days of reserving. If reserved within 30 days of arrival, the forms and IDs must be submitted within 48 hours of reserving.
- Guests who don’t have their signed forms with valid IDs by the above specified due date will be automatically charged an additional late fee of $100* and must bring the forms in with them upon arrival.
- Room charges, tax and resort fees will be automatically charged by only 1 Credit Card 30 days prior to check-in OR you may choose to go online and make payments prior to 30 days of arrival using only one credit card at [https://www.avistaresort.com/manage-your-reservation](https://www.avistaresort.com/manage-your-reservation)
- If the credit card on file declines for the remaining balance, the reservation will be cancelled. The credit card on file will be refunded the deposit, less the cancellation fee.
- Your nightly rate is based on the number of people you indicated would occupy the unit. If additional guests will be staying in your unit, there is an additional $10* per person per night charge. Units can only be occupied by registered guests. If unregistered guests are found in the unit there will be an additional $100* fee plus the applicable additional persons fee of $10* per person per night charged.
- If the reservation holder and the credit card holder is not the same person, a credit card authorization form will be required.

**Check-In/Check-Out:**

- Check-In is after 4pm and Check-Out is prior to 11am. No late check outs will be permitted.
- To ensure a smooth check-in and check-out, we request that only the reservation holder be present in the lobby during check-in and check-out.
- All keys and pool tags should be collected and returned to the Front Desk by checkout time. There will be a charge of $50* (each) for any lost or unreturned room keys or pool tags at checkout and throughout your stay.
- All luggage must be removed from the rooms prior to check out at 11am. Please double check for forgotten items before departing. Do not bring bags to the dining facilities, corridors, or lobby area as it causes congestion in public areas and is a fire code violation.
- Please inspect your room upon arrival and inform the front desk of any damages immediately.
- The Room will be inspected prior to check out before security deposit is refunded.
- If rooms are found to be excessively dirty, there will be a cleaning fee. Please follow the housekeeping guidelines provided to you at check in and out.
- If you are planning on leaving prior to departure date, and require your security deposit, please contact the Front desk the day prior to checking out. No refunds for early departures will be issued.
- For every 30 minutes past 11am, there will be a $25* late check out fee.
Room Security Deposit Required:
- A 1-bedroom unit requires a $500 cash security deposit to be maintained throughout your stay.
- A 2 or 3 bedroom unit requires an $800 cash security deposit to be maintained through your stay.
- Chargeable offences are to be paid at the time of the occurrence to maintain security deposit value.
- All Security Deposits are required to be paid in full upon arrival in cash and will be returned to the reservation holder upon check-out. If no other chargeable offenses occur, this deposit will be returned after the room has been inspected and no damage found. Security Deposit monies will be held until the day of check-out. Guests departing prior to 7AM will have their security deposit returned via mail.
- The occupants of each room agree to compensate the Hotel for any damage to their prospective room or for required compensation for other guests beyond the Security Deposit.
- Any instances such as, but not limited to public intoxication, disorderly conduct, excessive noise, smoking, throwing objects from the balconies, excessive running, shouting, vulgar language, unruly behavior, indecent exposure, fireworks, removal of items from the rooms, etc. will result in loss of Security Deposit and immediate eviction.

Pool:
Pools are open from 8:00am-10pm. No glass containers or coolers of any kind are permitted in the pool areas. No eating or drinking is permitted in any of the water amenities. There is no lifeguard on duty. Guests are required to wear pool tags at all times in the pool areas. Water Amenities are for registered guests only.

Valuables:
Do not leave valuables or money in guest suites. Management and staff will not be responsible for missing items from guest suites.

Housekeeping:
- Our housekeepers are required to enter all rooms daily. They will come by between 10:00am and 3:00pm.
- In order to service your suite, housekeeping requires that all personal belongings must be off the beds. Trash must be put into trashcans.
- Suites will not be cleaned if they are too disorderly. Any dishes used are the responsibility of the guest to clean and put away.

Disturbances:
It is expected that all students follow the quiet hours rule after 10pm. All downstairs doors and stairwells will be locked after 10PM. Guests must enter the building through the lobby doors. If security is required due to noise or unruliness, or if the Resort is required to compensate other guests for excessive disturbances or unruly behavior, the group will be charged for the compensation. Unruly behavior may result in eviction with no refunds on security deposit or balance amount of stay.

Damages:
- The reservation holder will be responsible for the room and signing off on damages if damages occur even if that person is not in the room at the time of the incident.
- Payment for damages is required as damages occur and will not be deducted from the security deposit.
- There will be a $150* charge for each incident of smoking and can result in eviction with no refunds on security deposit or balance amount of stay.
- Suites will be checked daily and inspected closely prior to check out. Any missing property or damages will be your responsibility.

Parking:
Parking is limited. Each 1 bedroom unit will receive one parking pass at check-in and each 2 & 3 bedroom unit will receive 2 parking passes at check in. Please take care not to misplace your parking passes. Additional parking passes will not be distributed after check-in and no vehicle will be allowed to park on our property without a valid parking pass.

*Subject to taxes and resort fees
TO AVOID $100 LATE CHARGE:
Please send this completed form with copies of valid IDs by due date.
If reserved outside of 30 days prior to arrival, please complete within 14 days of booking.
If reserved within 30 days of arrival, Please complete within 48 hours of booking
Send it to: AVStudentForm@avistaresort.com

Name reservation is under: ______________________________________________________

Confirmation number: ________________________________________________________

Please fill in the make, model and license plate numbers of your vehicles below

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Signature of each occupant staying in unit, along with copy of Valid I.D.
Print Name Signature

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Avista Resort
300 North Ocean Blvd. ~ North Myrtle Beach, SC 29582 ~ www.AvistaResort.com ~ Phone: 1.800.968.8986
Email: vacation-planner@avistaresort.com (do not send forms to this email) ~ Fax: 843.417.106

*Subject to taxes and resort fees