



We look forward to having you as our guest during one of our Myrtle Beach Bike Events. So that there are no misunderstandings, regarding our policies, we have outlined them below. Please read the procedures closely as policies may have changed from previous years. Feel free to call us at 1-855 -209-8086 should you have questions or concerns, we will be happy to assist you.

Smoking is prohibited in all rooms and on all balconies. Any evidence of smoking is found in these areas will be charged a \$150 plus tax cleaning fee to the guest's name that the reservation is under. Smoking is prohibited on the pool decks, lawn, and in the breakfast room.

Reservations:

- Your nightly rate is based on the number of people you indicated would occupy the unit. If additional guests will be staying in your unit, there is an additional \$10 plus tax per person per night charge. There will be no subletting of hotel rooms allowed.
- The name of each person occupying the unit must be listed on the registration form at check-in. All guests at the SeaSide must be 23 Years of age or older unless accompanied by a parent or legal guardian. Reservations not knowingly booked for those less than 23 years of age will not be honored upon check-in.
- The registration form you sign at check-in indicates that you will check the unit upon your arrival and call the Front Desk within one hour to report any missing items or damages. Any missing items or damages noted after you check-out will be charged to you.
- Duplicate Keys will only be given to those who are listed on your registration form and with proper picture ID.
- All information must be given to each person occupying the unit.

Parking:

- Motorcycles are permitted on the 1st floor of our parking garage only and in our overflow parking across the street.
- **Trailers of any type are not permitted on property or the lot across the street.**
- Due to our unique architecture, we have a firm policy regulating parking. 1 parking pass will be issued per each 1 bedroom unit and 2 parking passes will be issued per each 2 or 3 bedroom unit. Motorcycles – a very limited amount of parking is available in our uncovered parking lot across the street. Trailers of any type are not permitted on property. Maximum vehicle height is 82 inches unloaded.

Amenities:

- Daily Housekeeping will be provided. Housekeeping must access the room every day.
- Please do not use the guest linens to clean motorcycles. The Resort provides rags at the Front

Desk for this purpose.

- Pool towels and other Resort linens may not be taken to the beach.

Payments:

- You must present a valid picture ID at Check-in.
- **All credit cards used for advance payment must be presented at check-in.** If you do not present the credit card, the deposit will be returned to the credit card and a 3% processing fee will be charged. You will be asked for another form of payment for the advance deposit.
- If you have been given permission to use someone else's credit card, you must have an authorization for that person's card on file with us. If you have not completed an authorization form, please contact us.
- There are no refunds for early departures.
- If paying cash, a \$200 refundable deposit is required at check-in.

Check-In and Check-Out:

- Check-ins will not be processed before 4:00 p.m. Early arrivals may use the amenities at the property while they wait for their units to become available. Please have the license plate numbers of your vehicles and trailers with you at check-in.
- Check-Out is at 11:00 a.m. A 4:00 p.m. late checkout may be requested in advance, there is a ½ day charge for a late check-out if available.

Again, if you have questions about your reservation or our policies, please call us at 1-855-209-8086.

Thank You,
The Staff and Management of SeaSide.