

Pool Reservations & Safety

We care about your safety, here are a few steps we are taking to keep you safe:

Due to social distancing guidelines we have limited seating on the pool deck. In order to accommodate as many guests as possible, reservations will be required for the use of the pool deck for specific time slots throughout the day, from 9:00AM – 7:00PM. Each party is limited to one reservation per day. Large parties will not be seated together. To make reservations please call Guest Services by dialing 843-249-7575 or texting 1-843-491-0741.

- The following are the allotted time frames: 24 hours in advanced
- Only resort guests will be allowed to use the pool.
- Once you have been assigned to your seats, these will be your seats for the remainder of your reservation. Seats may not be moved from their location due to social distancing guidelines.
- The only flotation safety devices permitted will be limited to lifejackets and water wings. Prohibited items include pool noodles, inner tubes, rafts inflatable lounge, etc.
- Food is prohibited on the pool deck, however, drinks will be allowed (no glass)
- Due to limited capacity, hot tubs and splash pads will be closed.
- In the event of inclement weather, for your safety you may be asked to leave the pool area until conditions improve. We will not be able to guarantee access later in the day, however, we will do our best to accommodate.
- Make sure social distancing is being practiced on the deck and be courteous to the other guests and team members.

Spa

- Setting maximum capacity of indoor spa 6 guests and outdoor spa of 9 guests.
- Maximum occupancy signage posted at pool concierge desk at pool entrance.
- 6' social distancing stickers placed on spa deck identifying seating location.

We know things are different, but thank you for your patience and understanding during this time. We appreciate you staying with us at Towers on the Grove

*Please note all other pool rules will be in effect as normal.